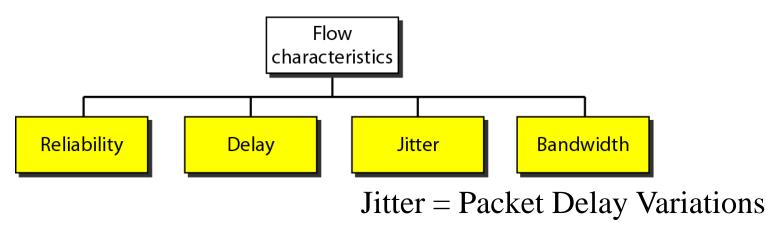
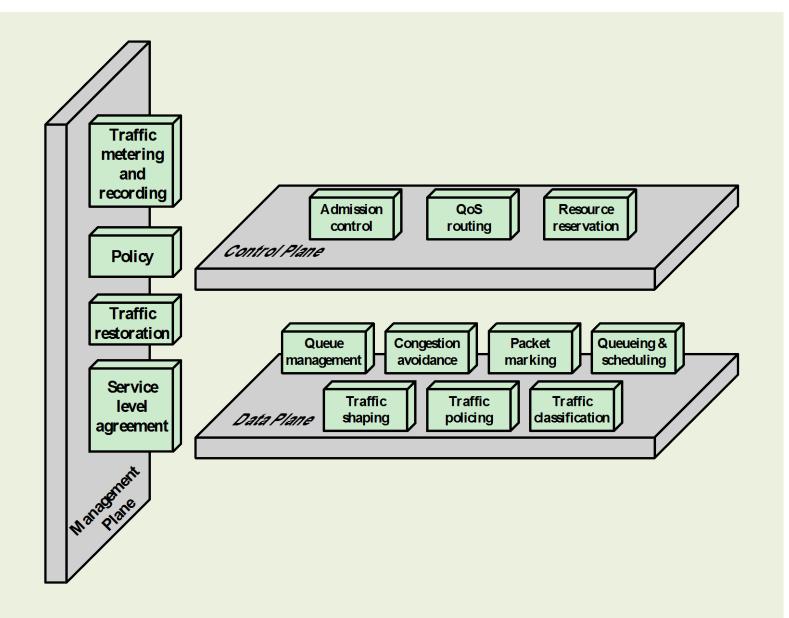


# Quality of Service (QoS)

- Maintaining a functioning network
  - Meeting applications' demands
    - User's demands = QoE
  - Dealing with flow characteristics

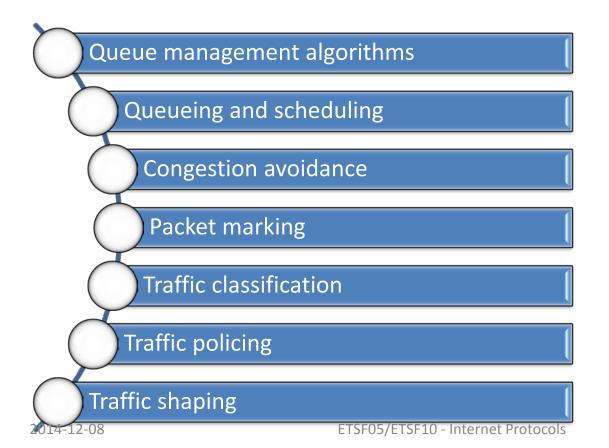




#### Figure 22.1 Architectural Framework for QoS Support

### Data Plane

 Includes those mechanisms that operate directly on flows of data



### **Control Plane**

- Concerned with creating and managing the pathways through which user data flows
- It includes:
  - Admission control
  - QoS routing
  - Resource reservation



### **Management Plane**

- Contains mechanisms that affect both control plane and data plane mechanisms
- Includes:
  - Service level agreement (SLA)
  - Traffic metering and recording
  - Traffic restoration
  - Policy



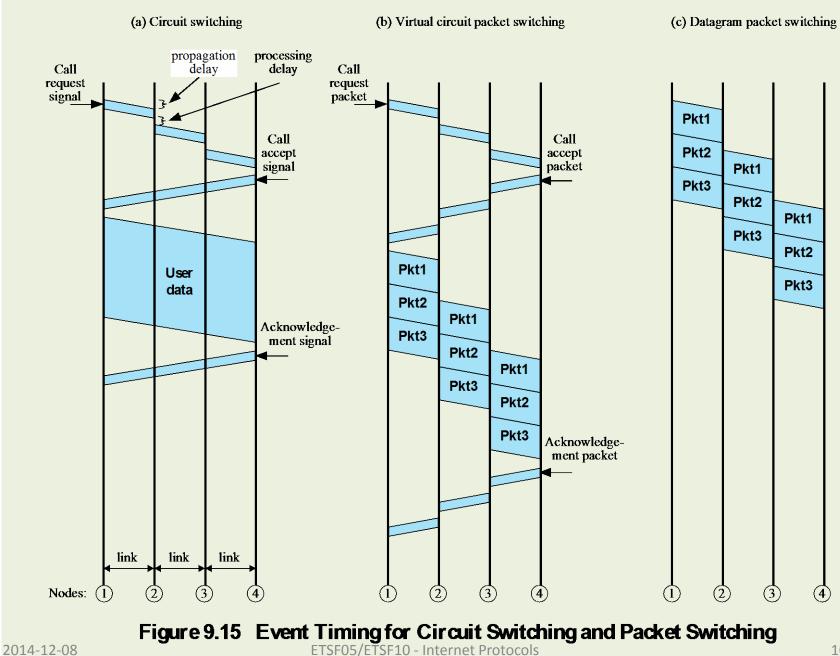
### Network performance

- Bandwidth
  - Bits per second (capacity)
- Throughput
  - Efficiency, always less than capacity (<1)
- Latency (Delay)
  - Transmission, propagation, processing, queueing
- Jitter (PDV = Packet Delay Variation) → realtime data!

### Other parameters

- Bit Error Rate
  - L1 parameter that heavily impacts on L3
  - Frame/Packet Loss on higher layers
- Packet Delay Variations
  - "Jitter"
  - Inter Packet Gap variations
- Ratio of packets out of order
  - Impact on delay in TCP

Circuit Switching	Datagram Packet Switching	Virtual Circuit Packet Switching	
Dedicated transmission path	No dedicated path	No dedicated path	
Continuous transmission of data	Transmission of packets	Transmission of packets	Table 9.1
Fast enough for interactive	Fast enough for interactive	Fast enough for interactive	
Messages are not stored	Packets may be stored until delivered	Packets stored until delivered	
The path is established for entire conversation	Route established for each packet	Route established for entire conversation	Comparison of Communication
Call setup delay; negligible transmission delay	Packet transmission delay	Call setup delay; packet transmission delay	Switching
Busy signal if called party busy	Sender may be notified if packet not delivered	Sender notified of connection denial	Techniques
Overload may block call setup; no delay for established calls	Overload increases packet delay	Overload may block call setup; increases packet delay	
Electromechanical or computerized switching nodes	Small switching nodes	Small switching nodes	
User responsible for message loss protection	Network may be responsible for individual packets	Network may be responsible for packet sequences	
Usually no speed or code conversion	Speed and code conversion	Speed and code conversion	(Table can be found
Fixed bandwidth	Dynamic use of bandwidth	Dynamic use of bandwidth	on page 315 in
No ov <u>erhead bits</u> after call setup	Overhead bits in reach packethter	mQverhead bits in each packet	textbook) <sub>9</sub>



# Virtual Circuits vs. Datagram

### ➢ Virtual circuits

- Network can provide sequencing and error control
- Packets are forwarded more quickly
- Less reliable (compare Circuit Switching)
- Datagram (Best Effort)
  - No call setup phase
  - More flexible
  - More reliable



### IP Performance Metrics (IPPM wg)

- Chartered by IETF to develop standard metrics that relate to the quality, performance, and reliability of Internet data delivery
- Need for standardization:
  - Internet has grown and continues to grow at a dramatic rate
  - Internet serves a large and growing number of commercial and personal users across an expanding spectrum of applications

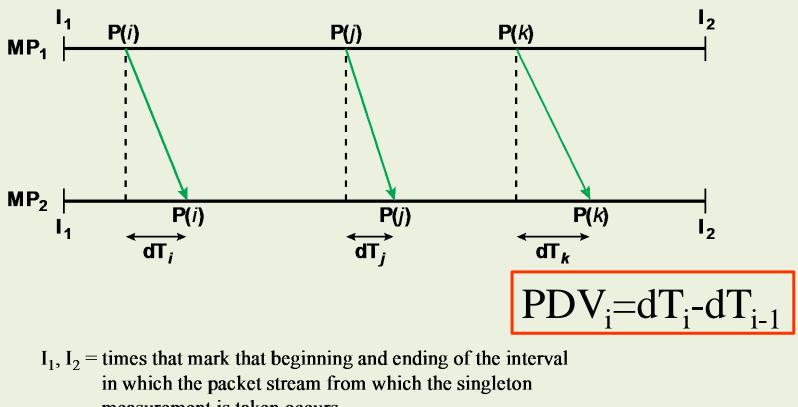
### Table 22.3 IP Performance Metrics

Metric Name	Singleton Definition	Statistical Definitions
One-Way Delay	Delay = dT, where Src transmits first bit of packet at T and Dst received last bit of packet at $T + dT$	Percentile, median, minimum, inverse percentile
Round-Trip Delay	Delay = dT, where Src transmits first bit of packet at T and Src received last bit of packet immediately returned by Dst at T + dT	Percentile, median, minimum, inverse percentile
One-Way Loss	Packet loss = 0 (signifying successful transmission and reception of packet); = 1 (signifying packet loss)	Average
One-Way Loss Pattern	Loss distance: Pattern showing the distance between successive packet losses in terms of the sequence of packets Loss period: Pattern showing the number of bursty losses (losses involving consecutive packets)	Number or rate of loss distances below a defined threshold, number of loss periods, pattern of period lengths, pattern of inter-loss period lengths.
Packet Delay Variation	Packet delay variation (pdv) for a pair of packets with a stream of packets = difference between the one-way-delay of the selected packets	Percentile, inverse percentile, jitter, peak-to- peak pdv
Stcl=4-IP2aderess of a host Dst = IP address of a host	(a) Sampled metricset Protocols	

### Table 22.3 IP Performance Metrics

Metric Name	General Definition	Metrics
Connectivity	Ability to deliver a packet over a transport connection.	One-way instantaneous connectivity, Two-way instantaneous connectivity, one-way interval connectivity, two-way interval connectivity, two-way temporal connectivity
Bulk Transfer Capacity	Long-term average data rate (bps) over a single congestion-aware transport connection.	BTC = (data sent)/(elapsed time)

#### (b) Other metrics



measurement is taken occurs.

 $MP_1$ ,  $MP_2$  = source and destination measurement points

P(i) = ith measured packet in a stream of packets

 $dT_i =$  one-way delay for P(*i*)

Time synch!

#### Figure 22.12 Model for Defining Packet Delay Variation

### Performance vs ARQ

- Method
  - Stop-&-Wait
  - Go-Back-N
  - Selective-Repeate
- Utilisation = f(window size)

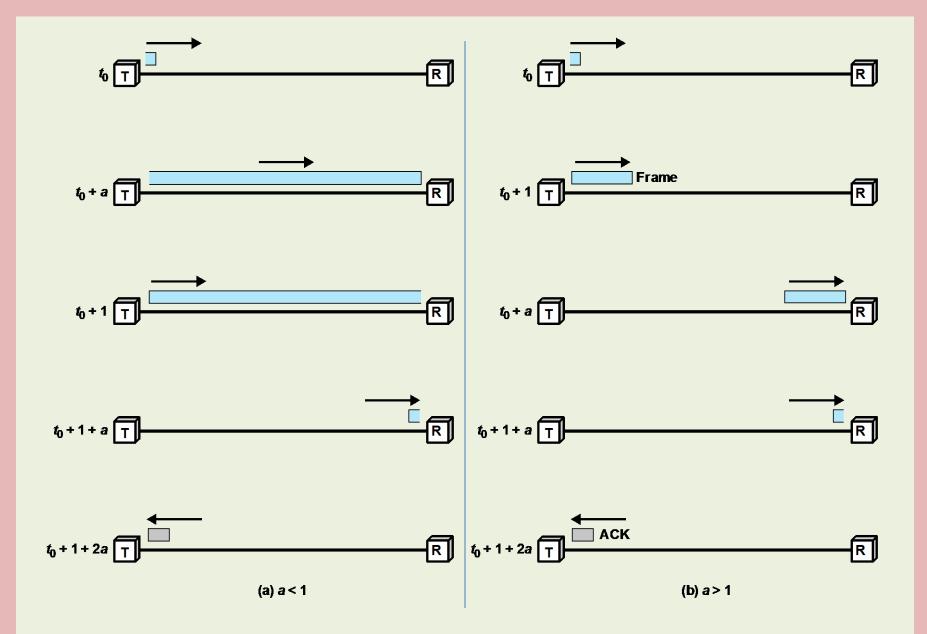
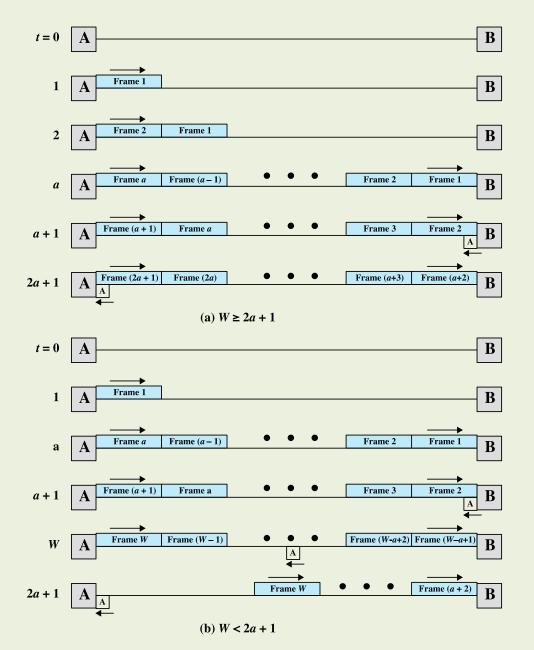


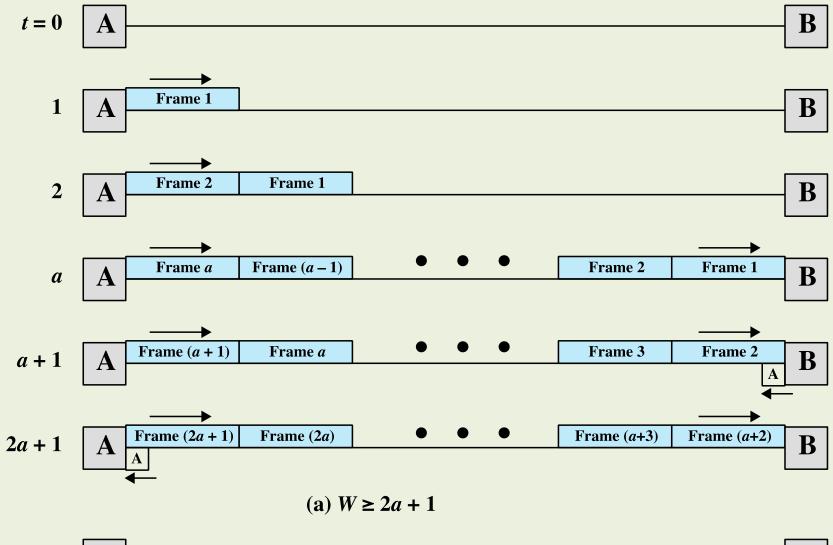
Figure 16.8 Stop-and-Wait Link Utilization (transmission time = 1; propagation time = a)2014-12-08ETSF05/ETSF10 - Internet Protocols17

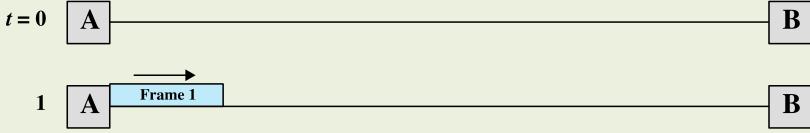


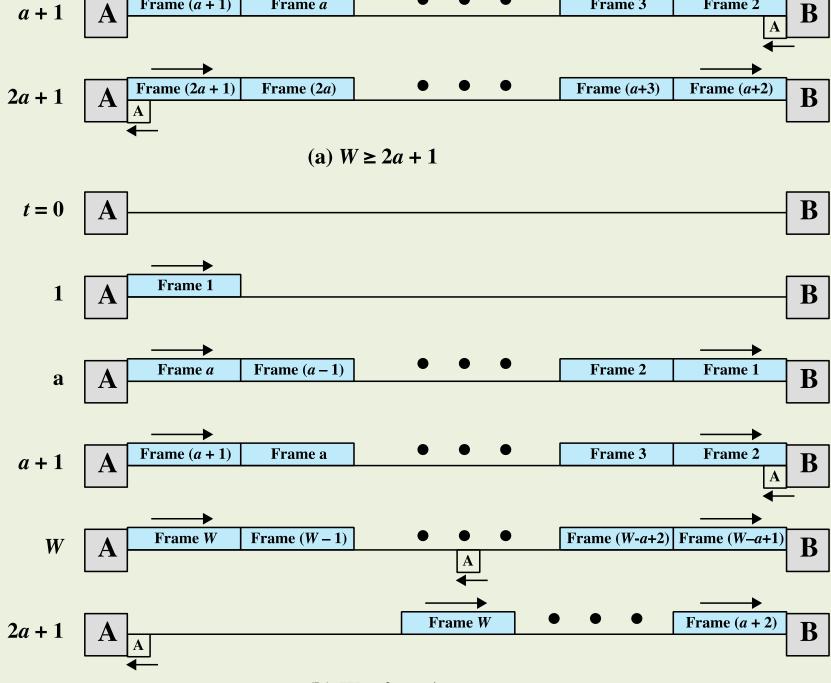
# Sliding Windows based

- a = propagation time
- w = window size

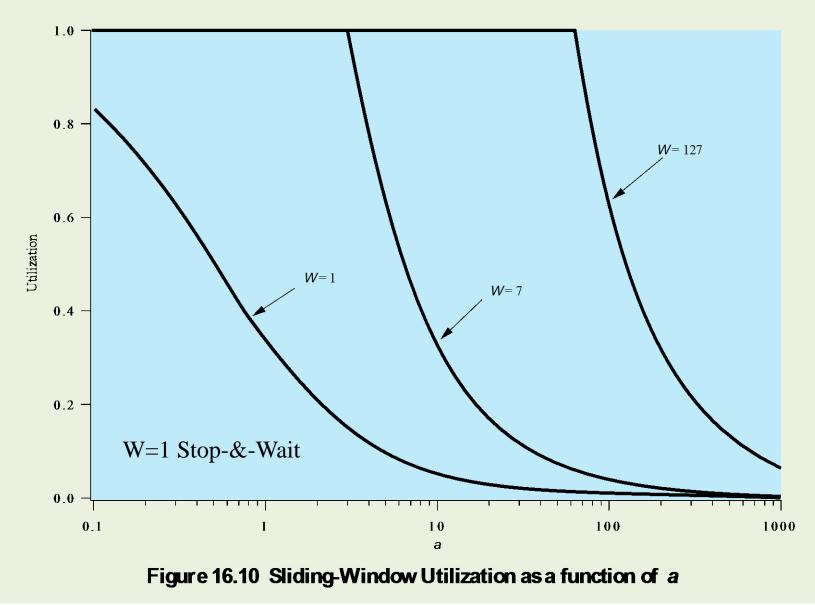
 Compare with Bandwitdh-Delay Product

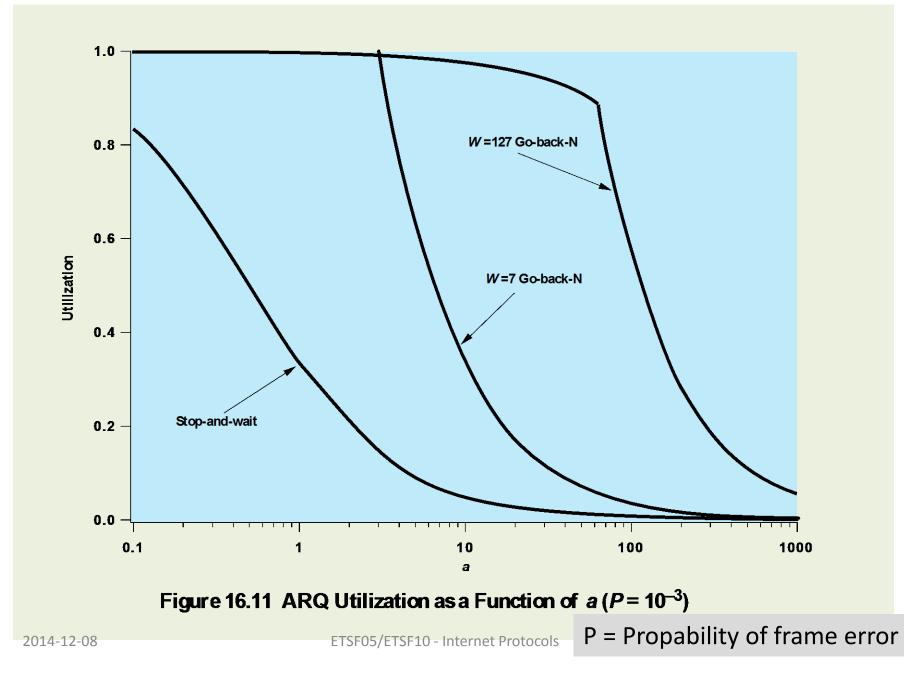






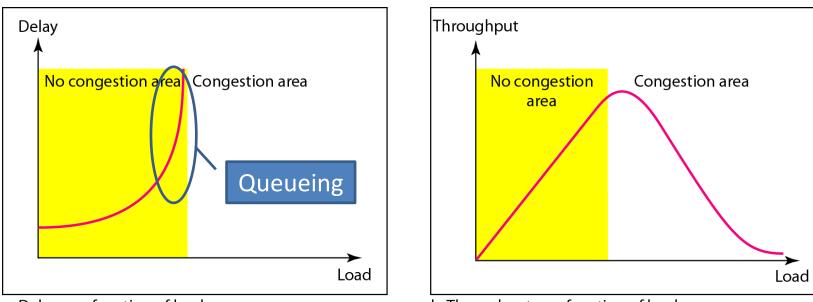
(b) W < 2a + 1



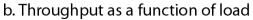


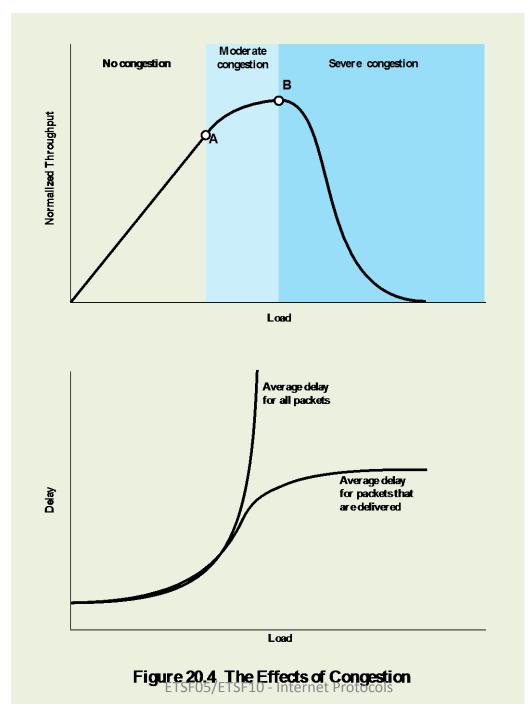
# Delay and throughput

- Related to network load
  - Normal operation vs. congestion



a. Delay as a function of load





### *Exercise:* Find the delays.

Given:

- Packet size 1 MB
- Bandwidth 200 Kbps
- Propagation speed 2x10<sup>8</sup> m/s
- Link length 2.000 km

#### **Transmission delay?**

 $d_t = \frac{packet \ size}{bandwidth}$ 

 $8 \times 10^6 b$ 

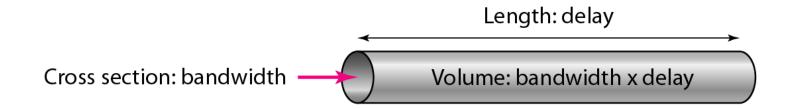
 $=\frac{100\times10^{3}b}{200\times10^{3}b/s}$ 

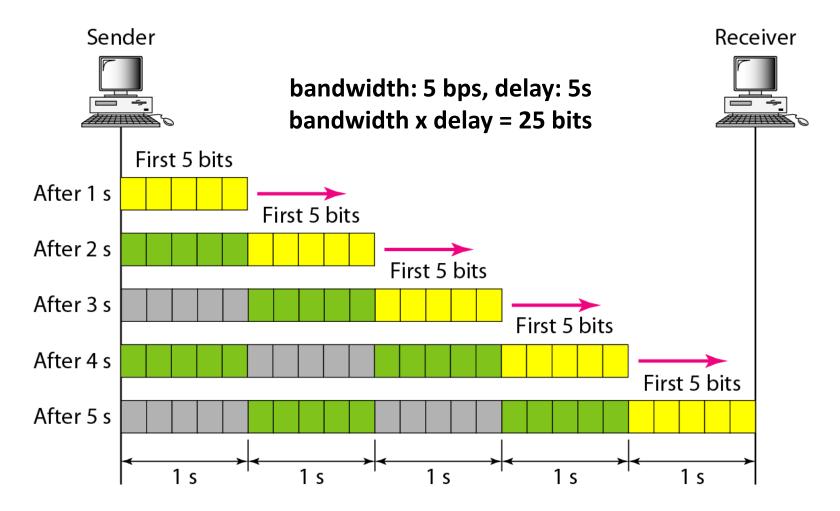
$$d_p = \frac{link \; length}{speed_p}$$

$$=\frac{2\times10^6m}{2\times10^8m/s}$$

• How much data fills the link

- One Way Delay
- Two Way Delay = Round Trip Time (RTT) Time for data + time for ACK



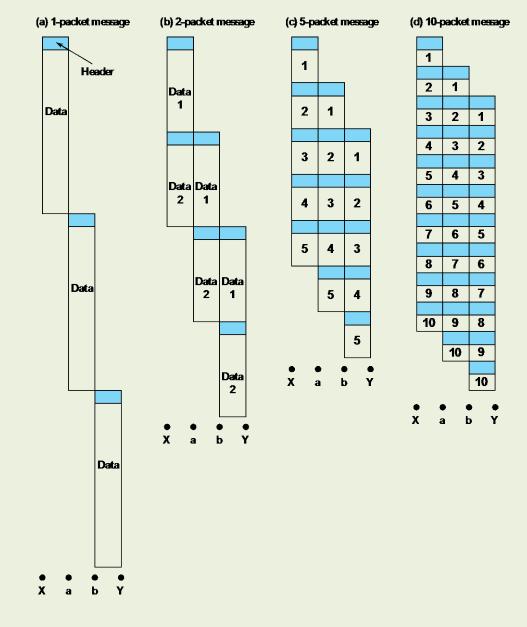


- Important for congestion avoidance
   Don't overfill the link
- Important for efficiency
  - Keep the link filled at all times
  - For max efficiency
    Data chunks > 2 \* bandwidth \* delay

- Important for tuning (TCP)
- Long Fat Network (LFN, "elephant")
  BDP >> 10<sup>5</sup> bits

Very long (high delay) links:
 -> Bandwidth = BDP/delay
 But it takes long time before ACK arrives ...

# Packet Size vs Transmission Time



#### Figure 9.13 Effect of Packet Size on Transmission Time

# Packet loss

- Due to
  - Bit error in packet
    - Discard erronous packet
    - Link or Physical Layer?
  - Queue overflow
    - Discard packets
    - Node problems
- In real time multimedia late packets considered lost
- Packet loss ratio (%)
- Note TCP's sensitivity to packet loss

### Congestion Control in Packet-Switching Networks

Send control packet to some or all source nodes

 Requires additional traffic during congestion

2 - 08

Rely on routing information

 May react too quickly End to end probe packets

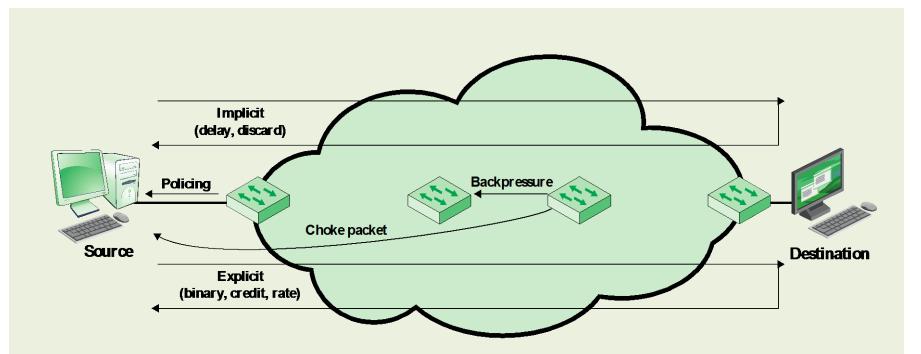
 Adds to overhead

ETSF05/ETSF10 - In concords

Add congestion information to packets in transit

 Either backwards or forwards

33



#### Figure 20.5 Mechanisms for Congestion Control

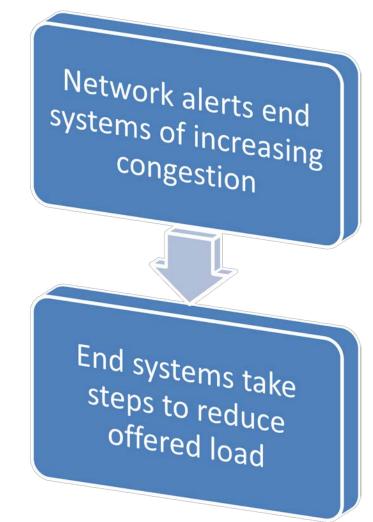
# **Explicit Congestion Signaling**

### Backward

 Congestion avoidance notification in opposite direction to packet required

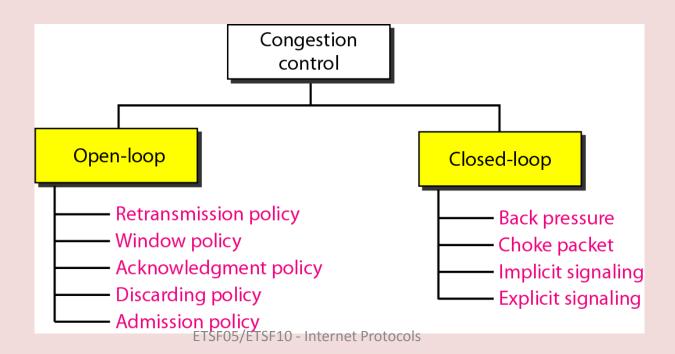
### Forward

 Congestion avoidance notification in same direction as packet required



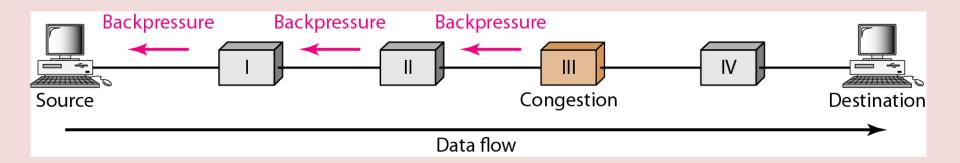
### **Congestion control**

- Avoiding and eliminating congestion
  - Open-loop = proactive
  - Closed-loop = reactive



### Closed-loop congestion control (1)

• Backpressure

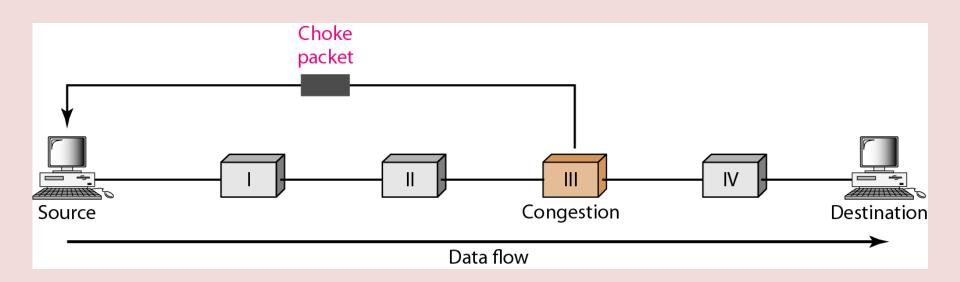


#### Backpressure

- If node becomes congested it can slow down or stop flow of packets from other nodes
- Can be exerted on the basis of links or logical connections
- Flow restriction propagates backward to sources, which are restricted in the flow of new packets into the network
- Can be selectively applied to logical connections so that the flow from one node to the next is only restricted or halted on some connections

### Closed-loop congestion control (2)

• Choke packet



#### **Choke Packet**

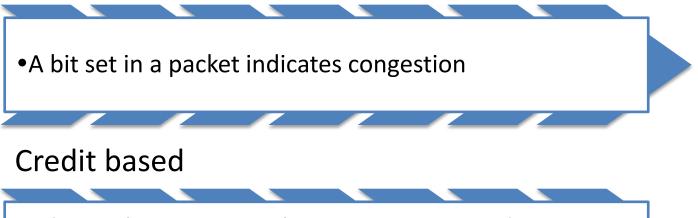
- A control packet
  - Generated at congested node
  - Sent back to source node
- An example is the Internet Control Message Protocol (ICMP) Source Quench packet
  - From router or destination end system
  - Source cuts back until it no longer receives quench messages
  - Message is issued for every discarded packet
  - Message may also be issued for anticipated congestion
- Is a crude technique for controlling congestion

# **Implicit Congestion Signaling**

- > With network congestion:
  - Transmission delay increases
  - Packets may be discarded
- Source can detect congestion and reduce flow
- Responsibility of end systems
- Effective on connectionless (datagram) networks
- > Also used in connection-oriented networks

### **Explicit Signaling Categories**

#### Binary



Indicates how many packets source may send

•Common for end-to-end flow control

#### Rate based



#### How to improve QoS

- Admission control
- Resource reservation
- Scheduling
- Traffic shaping

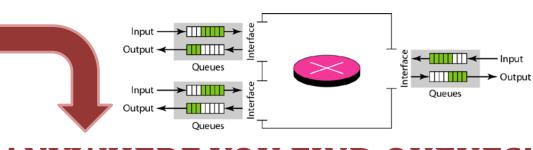
#### • Routing?

#### Where to improve QoS?

- Admission control
   INTSERV, DIFFSERV
- Resource reservation
   RSVP

# See Extended Reading!

- Scheduling
- Traffic shaping



#### **ANYWHERE YOU FIND QUEUES!**

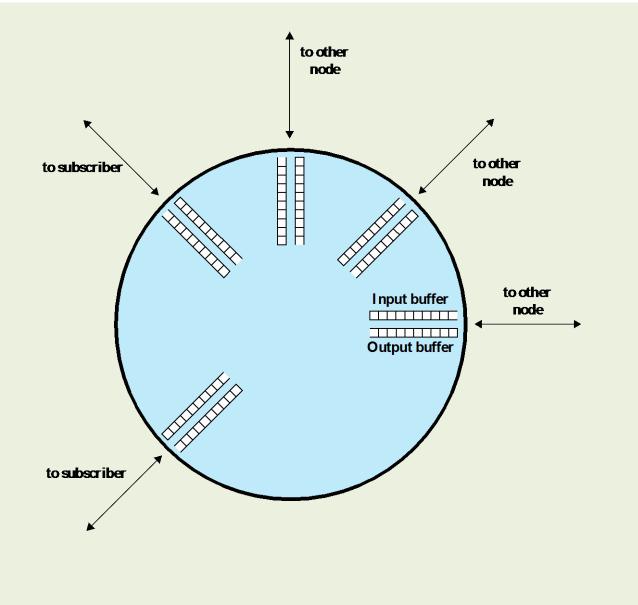
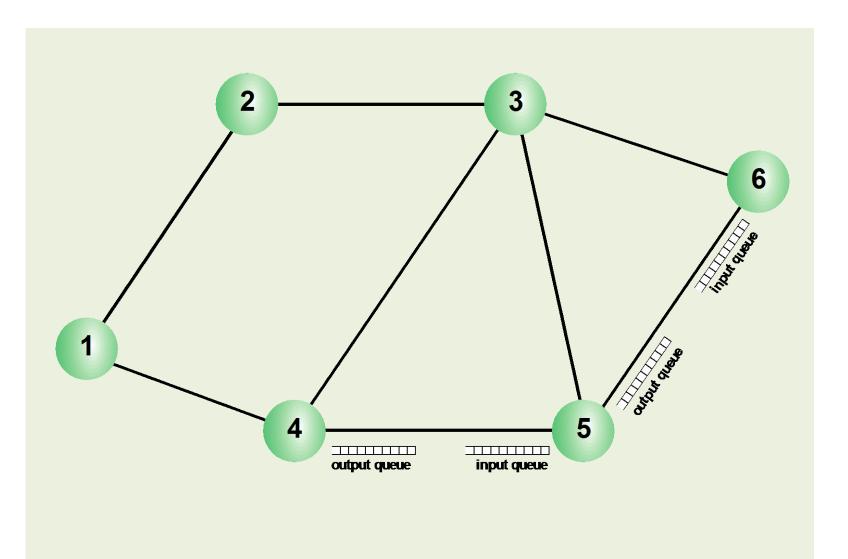
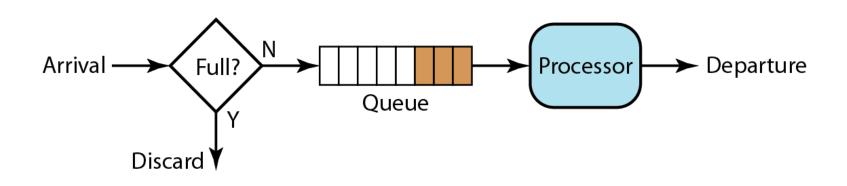


Figure 20.1 Input and Output Queues at Node

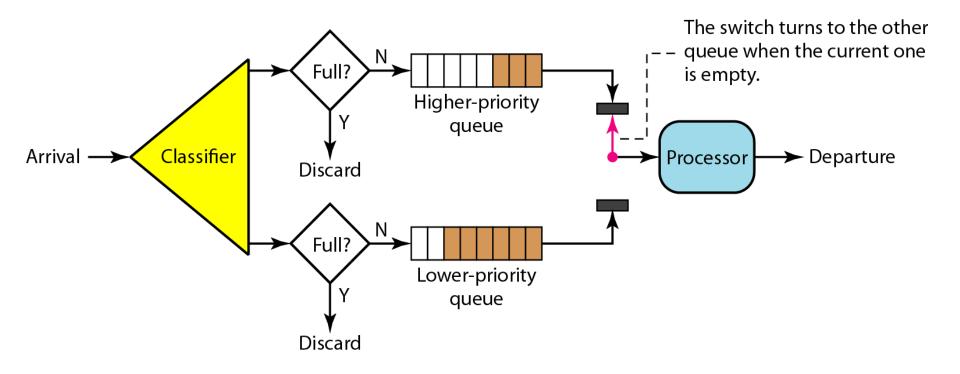


#### Figure 20.2 Interaction of Queues in a Data Network

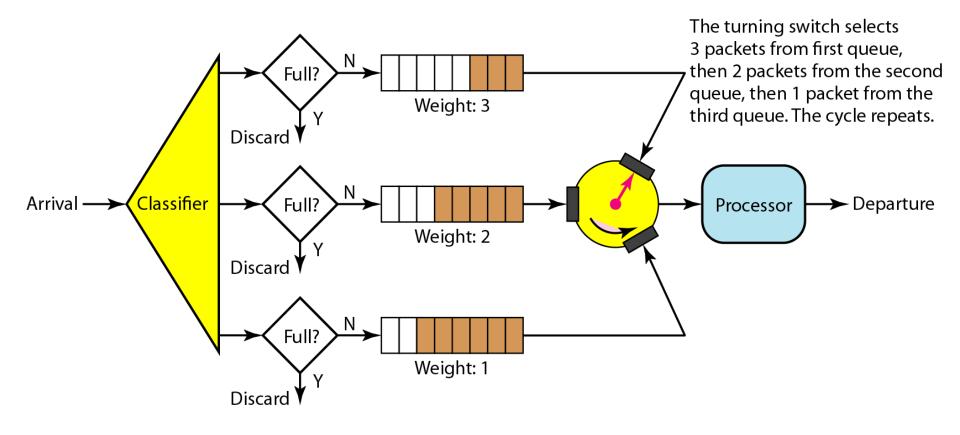
#### Scheduling: FIFO queuing



### Scheduling: Priority queuing



# Scheduling: Weighted fair queuing



# Traffic Shaping/Traffic Policing

- Two important tools in network management:
  - Traffic shaping
    - Concerned with traffic leaving the switch
    - Reduces packet clumping



- Produces an output packet stream that is less burst and with a more regular flow of packets
- Traffic policing
  - Concerned with traffic entering the switch
  - Packets that don't conform may be treated in one of the following ways:
    - Give the packet lower priority compared to packets in other output queues
    - Label the packet as nonconforming by setting the appropriate bits in a header
    - Discard the packet

2014-12-08

#### Traffic Management

#### Fairness

• Provide equal treatment of various flows

#### Quality of service

• Different treatment for different connections

#### Reservations

- Traffic contract between user and network
- Excess traffic discarded or handled on a best-effort basis

# Support from routing protocols?

#### Yes!

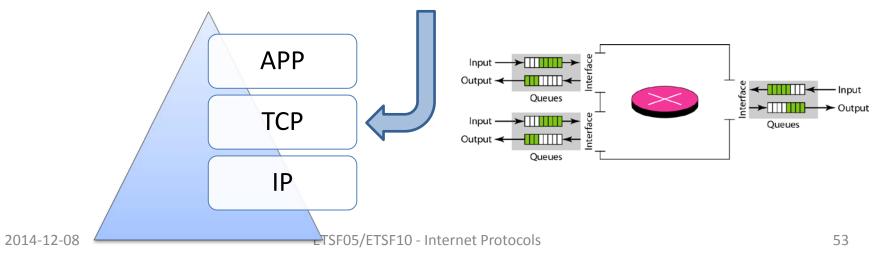
- Optimal path
  - Single metric
  - Multiple metrics?
- Multiple Equal Cost Paths
  - Load sharing
  - Load balancing
- QoS routing
  - Cross-layer approaches
  - OSPF extensions (RFC2676)

#### Well, sort of!

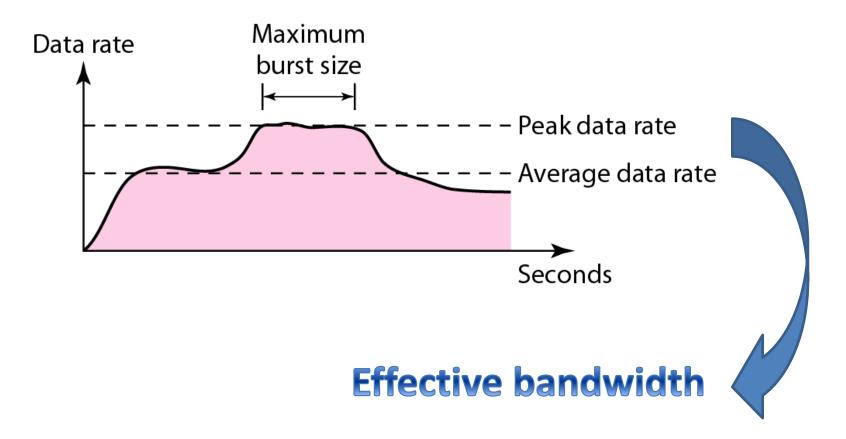
- Applies to all traffic
  - No differentiation between flow types
- What about inter-domain?
  - No control over network resources
- More sophisticated mechanisms needed
  - Multiprotocol Label Switching (MPLS)
  - Resource Reservation

#### **Congestion avoidance**

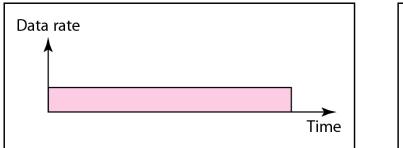
- Congestion = data load > network capacity
  - Arrival rate > processing rate
  - Processing rate > departure rate
- A simple method
  - Random early discard (RED)



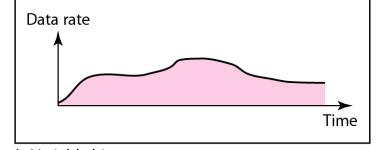
#### Traffic descriptors

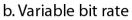


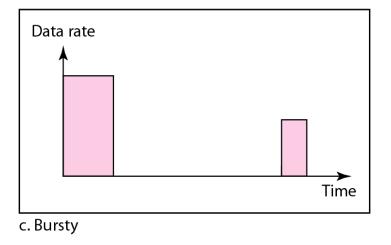
# Traffic profiles



a. Constant bit rate







We were doing very well, up to the kind of sum when a bath is filling at the rate of so many gallons and two holes are letting the water out, and please to say how long it will take to fill the bath, when my mother put down the socks she was darning and clicked her tongue in impatience.

"Filling up an old bath with holes in it, indeed. Who would be such a fool?"

"A sum it is, girl," my father said. "A sum. A problem for the mind."

"Filling the boy with old nonsense," Mama said.

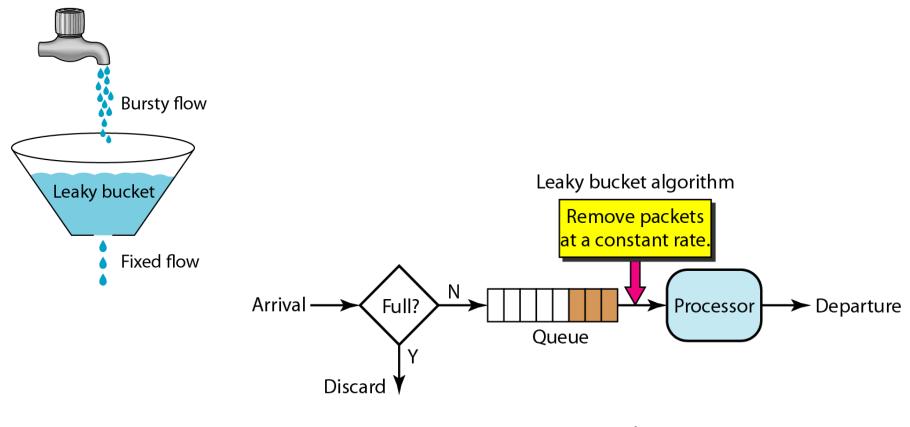
"Not nonsense, Beth," my father said. "A sum, it is. The water pours in and takes so long. It pours out and takes so long. How long to fill? That is all."



"But who would pour water into an old bath with holes?" my mother said. "Who would think to do it, but a lunatic?"

> —How Green Was My Valley, Richard Llewellyn

# Traffic shaping: Leaky bucket



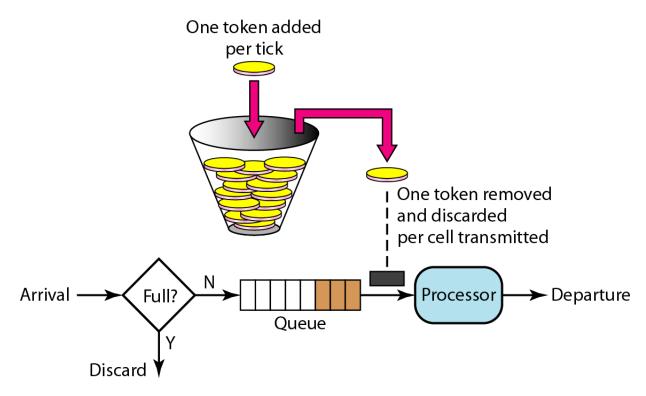
See also Figure 20.7

#### Token Bucket

- Widely used traffic management tool
- Advantages:
  - Many traffic sources can be defined easily and accurately
  - Provides a concise description of the load to be imposed by a flow, enabling the service to determine easily the resource requirement
  - Provides the input parameters to a policing function

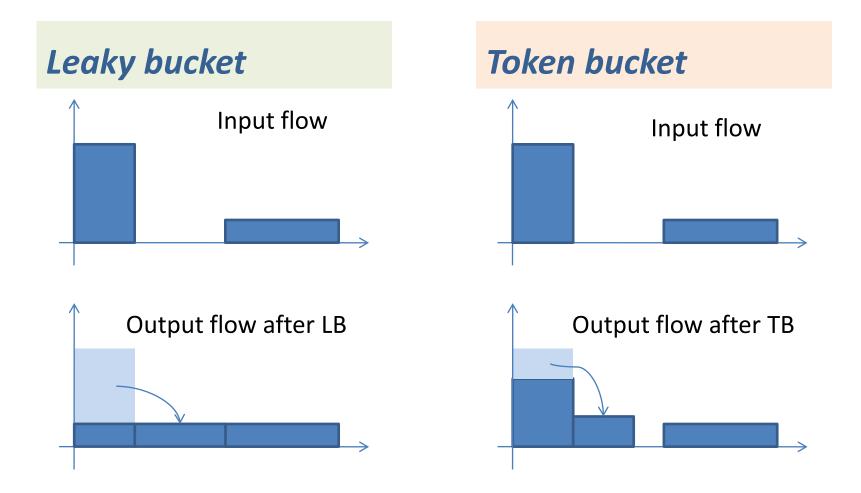


# Traffic shaping: Token bucket



See also Figure 20.6

# Traffic shaping: Two approaches



#### Bonus: QoE, Quality of Experience

- The user's subjective perception of the presentation of the content
- Mean Opinion Score
- Research for to find objective measures
  - Full reference
  - No reference
  - Hybrid
- What QoS give what QoE